

# CHARLIE'S PLUMBING, INC.

WARRANTY

10114 Thermon St. Houston, TX 77075 PHONE: 713-941-3162 Fax: 713/941-7203 charliesplumbing.com MPL#43063

Charlie's Plumbing does hereby guarantee that all materials and equipment furnished will be new and of good quality unless otherwise required or permitted under the contract documents, that work will be free from defects not inherent to the quality required or permitted and that all work will conform to these requirements.

## One Year All Inclusive Warranty:

Charlie's Plumbing will warranty any new product that we supply and install against manufacturer's defect for a period of one (1) year from date of installation. This includes all labor and materials.

### Stoppages:

Our warranty covers stoppage clearing for a period of 24 hours. Warranty does not cover lines that have collapsed, are broken, are clogged with a foreign object, grease, misaligned, or have been clogged due to negligence.

#### **Customer Supplied Material**

Unfortunately we are unable to offer any type of warranty on customer supplied material. We will guarantee the installation but not the product itself. There are literally hundreds of great brands and products out there but we only offer guarantees on the products and material that we supply. Customers will be responsible for payment on projects where the supplied product cannot be completely installed due to manufacture defects or substandard construction.

#### Restrictions:

Charlie's Plumbing's warranty excludes remedy for damage or defect caused by abuse, modifications, improper operations, repair attempts by others, or normal wear and tear under normal usage. All warranties are subject to proper use of the product. Abuse, negligence, or customer inflicted damage will void any and all warranties. Further these warranties do not cover acts of God, nature, riot, or war. Warranties are subject to full and timely payment for the project.